

Our Process

- The following is the general process each patient undergoes. Our promise is to make this process as smooth as possible for the patient.

Patient Referred

- After being referred to Dr. Stephenson, we will contact you to set an appointment for an exam. In this same call we will ask a few, brief questions about the patient's medical health history.

Exam

- Most patients require an exam prior to treatment. The exam ensures the patient medically is needing general anesthesia and establishes a treatment plan. Patients too uncooperative to complete an entire exam generally qualify for anesthesia and a definitive treatment plan will be created after X-rays are obtained on the day of service. Day of surgery instructions are thoroughly reviewed before the treatment is scheduled, including instructions about eating and drinking on the day of the appointment (NPO Guidelines).

Insurance Authorization Process

- If the patient is under seven years old their Dental Insurance will require Prior Authorization as well as their Medical Insurance. Once we have obtained the Dental Authorization, we can submit the Medical Authorization. If the patient is seven or older most Medical Insurances require Prior Authorization.

Treatment

- Patients scheduled for treatment MUST follow NPO guidelines. This means no food or liquid after a time specified by the doctor. On the day of treatment, the patient enters preoperative care to prepare for the treatment. At this point, most patients receive a medication to help them stay calm. Patients are then moved to the operating room for treatment. Treatment will typically last 40 minutes to 1 hour. Following treatment, the patient transitions to recovery where nurses monitor their health and the family meets the patient. At least 1 hour is spent in recovery before the patient is discharged.

After Treatment

- The patient will return to their main dental home for any regularly scheduled appointments.